

Life Stage Consultations- Puppies and Kittens through to Senior Pets.

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Overview

- As Veterinary Technicians we play an important role in caring for pets at every life stage.
- Our communication style and discussion with client will depend on reason for visit.
- Understanding of the human-animal bond and strengthening this through education.
- Early years visits.
- Health care plans- Include 6-month technician appointment.
- Dental clinics.
- Preventative health care
- Senior wellness clinics

Enhancing the Client and Pet Experience

- Educating through marketing and the knowledgeable team.
- Role of the client care team.
- Ensure a seamless approach.
- Efforts for fear free visits.



Puppy & Kitten Visits

Initial appointment with Vet.

Full health check

Vaccinations

Flea and worming treatment

Recommendations eg nutrition

Puppy and Kitten packs

Arrange further appointments



Weigh & Worm Appointments

- Encourages early compliance with flea and worm prevention
- Allows for regular weight and growth monitoring
- Consider environmental effects of paracitacides

Adolescent Health Checks

- Good time to assess and discuss behaviour and any concerns
- Physical health, nutrition, exercise
- Check mouth and dentition
- Discuss preventative health care and neutering advice

Practice Health Care Plans

- Can be affordable option for some clients due to some discounted treatments.
- Improve compliance with preventative health care.
- More manageable monthly payments.
- Bond client to practice.
- Utilises veterinary technician consultations.
- The 6 monthly check provides opportunity to detect issues earlier.

Dental Health Clinics

- Suitable for any life stage.
- Every health check should involve an oral exam.
- Can increase dentistry compliance.
- Support owners with homecare choices.



Socialisation Visits

- Can be useful in anxious/fearful pets (often dogs).
- Technician appointment.
Behaviour modification required so seen by vet first.
- Regular appointments and reduce frequency as progress made.
- Double appointment.
- Appropriate to charge a fee (or first 5 FOC).
- Review progress and refer to vet if concerns.
- Aims?

Nutrition and Weight Clinics

- Nutrition courses and CPD available (Hills course).
- Good communication skills needed.
- Regular appointments needed and owner compliance.
- Good understanding of dietary requirements



Senior Wellness Clinics

- Veterinary technician appointments can help owners care for their older pets in-between vet appointments.
- Those with underlying conditions will need vet appointments too.



Senior Wellness Clinics

- Check weight
- Assess BCS
- Oral assessment and Clinical exam.
- Discuss general health, nutrition and any concerns with owner.
- Blood pressure readings
- Patients with stable diabetes, CKD or other issues can benefit from these clinics as can improve compliance.
- Librela/Solensia appointments are often senior wellness clinics.